

Licensing Your Tabernus Application

(Key-Based Licensing)

1 Key – Based Licensing

Currently includes FC14 Array, EE-USB etc.

• Start the software and click *License > License Key Codes*



• The Tabernus License Wizard will open



Figure 2: Tabernus License Wizard

• Enter the quantity of licenses you require and press Next



Figure 3: License Quantity Dialog

 You will be presented with a Request Key: make a note of this key if you are not close to your PC you use to access the Customer Portal



Figure 4: Request key Dialog

• Log in to the Customer Portal (customer.tabernus.com) and select Request License by Key



Figure 5: Customer Portal: Request License by Key

• The Add License Request by key dialog will open

ACME Europe			
Status: Active			
License Balance: 490			
License Request Key			
Software	Choose a Software	e Revision	•
Group	General 🔻		
Memo			
			11
	Request		

Figure 6: Add License Request by Key Dialog

- Enter your Request Key into the License request Key box use UPPERCASE letters and enter hyphens at this stage. Note that all "0" are zeroes.
- Next, select a Software Revision select the software revision you are licensing to ensure your records remain accurate.
- Unless you have it set up, ignore Group. You can, if you wish, enter a Memo:- noting the server you are licensing, for example

ACME Europe		
Status: Active		
License Balance: 490		
License Request Key	7YK-U53-0010	
Software	Enterprise Erase Cl	ient (USB) - CESG - 7.1.3 🔻
Group	General T	
Memo	USB	
	Request	

Figure 7: Enter Request Key and Other Details

• You will be presented with a Response Key: make a note of this if you are not close to your Tabernus machine



• Enter the Response Key into the Response Key box as shown (below). There is no need to enter hyphens or use uppercase characters at this stage

æ	Tabernus Lic	ense Wizard 🛛 – 🗆 🗙
Tabernus	The first key below Logon to the Taber (http://customer.ta When your transact will be provided wit Enter the Response Request Key: Response Key:	is your Request Key. nus customer portal bernus.com) and enter this key. tion on the portal is complete, you th another key, the Response Key. Key and click Finish. 2BS-U53-0010 3PD-XF1-CHQ4
Copyright ©2013 Tabernus All Rights Reserved		< Previous Finish

Figure 9: Enter Response Key

• Click Finish: A successful license transfer will produce the following dialog box

Þ	Information – 🗆 🗙
	Congratulations, you have successfully completed adding licenses to your software. You will see the additional licenses available to your product immediately. Thank you for your business!
	The Tabernus Team
	ОК

Figure 10: Successful License Transfer

Possible Error Conditions

• If you do not select a software revision in the Add License Request by Key dialog box, the following message will appear



• If you enter an incorrect Response Key, you will receive the following error message



Figure 12: Incorrect Response Key Entry Error

- If you receive the (above) error, re-enter the Response Key, being careful to note whether "1's" are "I's" etc. You have three chances to enter the key before you have to start the procedure over anew
- If you receive the following error, check whether you have entered the Request Key correctly, i.e., using uppercase letters and having entered the hyphens correctly. You will also receive this message if you request a quantity of licenses greater than that you have available on the portal



• For support go to support.tabernus.com